

A CULTURE OF CONNECTION



Crucial Conversations

Watch the Video:

<https://www.youtube.com/watch?v=hMpNpoyzWGw>



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Need help or have questions about facilitating Civilitas? Please contact our team at civilitas@bellin.org

DISCUSSION QUESTIONS

1. Share a personal experience of a crucial conversation that went well for you or your team.
2. What types of crucial conversations might your team need to have? Are there any risks involved? Benefits?
3. How do “silent” or “violent” behaviors show up at work during team conflicts?



Steven J Gerndt, MD, Cardiac Surgeon

We welcome your feedback. Contact us with any questions, concerns or ideas.

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